SAI Annual Conference

WHY TRUST?

TRUST is		·
THE TRU	ST EDGE is the	
when other	s confidently believe in yo	gained u.
The Impa	ct of Trust production retention output morale	revenue loyalty innovation ctivity
As trust incre	ases	
	costs problems skepticism at	trition time to market stress
	is built on trust , f	rom



financial systems to relationships."

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8 PILLARS OF TRUST

"Trust is a bottom-line decision."

1	C_{-}
	People trust the clear and mistrust the ambiguous.
2	C
	People put faith in those who care beyond themselves.
	The LAW of Compassion:
	$L_______________________________$
3	C
	People notice those who do what is right over what is easy.
4	C_{\perp}
	People have confidence in those who stay fresh, relevant, & capable.
5	C
ار	People believe in those who stand through adversity.
0	C
	reopie wani io foilow, ouy from, and oe around friends.
7	C
	People immediately respond to results.
8	C
	People love to see the little things, done consistently.



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